

### WELCOME TO THE BTT WEBSITE

Our vision is to be the public sector's trusted provider of technology services, to support the present and enable the future.

[Read more about BTT >](#)



**New Site Map Available**  
Site maps are a tool used for getting your bearings in a digital space, think of it as a map to the website! We...  
[Read more >](#)



**Business Cases Complete!**  
We received 261 Business Cases from departments. Almost 190 IT Business Cases required a Quick Estimate...  
[Read more >](#)



**Manitoba Gazette Project**  
BTT worked to develop and implement a new website for the Manitoba Gazette...  
[Read more >](#)

#### IT Text Alert

[check it out >](#)

#### IT Service Tracker

Check the status of your IT Request or Incident

Enter your Ticket Number

**Use eService for ordering software and hardware.**

### MORE RESOURCES



[SAP](#)



[The Idea Fund \(TIF\)](#)



[Support + Contact Hours](#)



[IT Investment and Demand](#)



[Weekly Accomplishments](#)



[Phones and Mobility Services](#)



#### End User Guides

A collection of training materials on content ranging from VPN Services to Self Service Password Reset.

[See More >](#)

#### Windows 10 Project

Our objective is to install the Windows 10 operating system on all government computers by January 14, 2020 since Microsoft is discontinuing their support by January 14th, 2020.

[See More >](#)



[Home](#) > [Services](#)

# Services



### Phones and Mobility Services

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### Computers, Printers, and Products

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### Fees

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### Payment Cards

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### IT Procurement

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### Joint Treasury Board Submission

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# IT Policy, Procedure, and Process



## Policies

Formal direction that imposes specific responsibilities. Policies explain what is expected to be achieved.

[See available policies >](#)



## Standards

A set of operational or technical measures, procedures or practices for government-wide use. Standards provide more detailed information on how managers and functional specialists are expected to conduct certain aspects of their duties.

[See available standards >](#)



## Guidelines

A document providing guidance, advice or explanation to managers or functional area specialists.

[See available guidelines >](#)

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# Policies

## IT Security Policies

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## Handheld Device Policy

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## SAP Policy

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## COTS Policy

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## Payment Card Policy

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## VPN Policy

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## 3rd Party Access Policy

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## ENUP Policy

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# Standards

## Enterprise Architecture

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## Web Standards

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## IT Security Standards

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# Guidelines

## IT Security Guidelines

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## Joint Treasury Guidelines

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## IT Disaster Recovery Program Standards

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